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7	REFO	DE THE	
8	BEFORE THE STRUCTURAL PEST CONTROL BOARD		
9	DEPARTMENT OF CONSUMER AFFAIRS STATE OF CALIFORNIA		
	DATALE		
10	In the Matter of the Accusation Against:	Case No. 2014-8	
11		Case Ivo. 2514 5	
12	IDEAL FUMIGATION, INC.; JUAN FRANCISCO TEJEDA, QUALIFYING		
13	MANAGER; ERNESTO LARA PEREZ; MARTHA PEREZ	ACCUSATION	
14	11100 Wright Road Lynwood, CA 90262		
	Company Registration No. PR 3438		
15	Branch Office Registration No. BR 4934,		
16	ERNESTO LARA PEREZ		
17	11100 Wright Road   Lynwood, CA 90262		
	Operator License No. OPR 11128, Branch 1		
18	Field Representative License No. FR 43416, Branch 3,		
19			
20	and		
21	JUAN FRANCISCO TEJEDA		
	11100 Wright Road Lynwood, CA 90262	·	
22	Operator License No. OPR 10008, Branch 1		
. 23	Respondents.		
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### Complainant alleges:

## <u>PARTIES</u>

- 1. Susan Saylor (Complainant) brings this Accusation solely in her official capacity as the Interim Registrar/Executive Officer of the Structural Pest Control Board, Department of Consumer Affairs.
- 2. On or about April 10, 1999, the Structural Pest Control Board issued Company Registration Number PR 3438 in Branch 1 to Ideal Fumigation, Inc.; Juan Francisco Tejeda; Ernesto Lara Perez; Martha Perez (Respondents). The Company Registration was in full force and effect at all times relevant to the charges brought herein.
- 3. On or about April 14, 2003, the Structural Pest Control Board issued Branch Office Registration Number BR 4934 in Branch 1 to Ideal Fumigation, Inc.; Juan Francisco Tejeda; Ernesto Lara Perez; Martha Perez (Respondents).
- 4. On or about June 16, 2005, the Structural Pest Control Board issued Operator's License Number OPR 11128, Branch 1, to Ernesto Lara Perez (Respondent Perez). The Operator's License was in full force and effect at all times relevant to the charges brought herein and will expire on June 30, 2016, unless renewed.
- 5. On or about July 30, 2008, the Structural Pest Control Board issued Field Representative's License Number FR 43416, Branch 3, to Ernesto Lara Perez (Respondent Perez). The Field Representative's License was in full force and effect at all times relevant to the charges brought herein and will expire on June 30, 2014, unless renewed.
- 6. On or about April 5, 1999, the Structural Pest Control Board issued Operator's License Number OPR 10008, Branch 1, to Juan Francisco Tejeda (Respondent Tejeda). The Operator's License was in full force and effect at all times relevant to the charges brought herein and will expire on June 30, 2016, unless renewed.

#### <u>JURISDICTION</u>

7. This Accusation is brought before the Structural Pest Control Board (Board), Department of Consumer Affairs, under the authority of the following laws. All section references are to the Business and Professions Code unless otherwise indicated.

### STATUTORY PROVISIONS

- 8. Section 8620 of the Code provides, in pertinent part, that the Board may suspend or revoke a license when it finds that the holder, while a licensee, has committed any acts or omissions constituting cause for disciplinary action or in lieu of a suspension may assess a civil penalty. The statute also provides that a respondent may request that a civil penalty of not more than \$5,000 be assessed in lieu of an actual suspension of 1 to 19 days, or not more than \$10,000 for an actual suspension of 20 to 45 days. Such request must be made at the time of the hearing and must be noted in the proposed decision. The proposed decision shall not provide that a civil penalty shall be imposed in lieu of a suspension.
  - 9. Section 8610, subdivision (c) of the Code states:

"Each registered company shall designate an individual or individuals who hold an operator's license to act as its qualifying manager or managers. The qualifying manager or managers must be licensed in each branch of pest control in which the company engages in business. The designated qualifying manager or managers shall supervise the daily business of the company and shall be available to supervise and assist all employees of the company, in accordance with regulations which the board may establish."

- 10. Section 8513, subdivision (a) of the Code states:
- "(a) The board shall prescribe a form entitled 'Notice to Owner' that shall describe, in nontechnical language and in a clear and coherent manner using words with common and everyday meaning, the pertinent provisions of this state's mechanics lien laws and the rights and responsibilities of an owner of property and a registered pest control company there under. Each company registered under this chapter, prior to entering into a contract with an owner for work

for which a company registration is required, shall give a copy of this 'Notice to Owner' to the owner, his or her agent, or the payer."

- 11. Section 8514 of the Code provides, in pertinent part, that no registered company shall commence work on a contract, or sign, issue, or deliver any documents expressing an opinion or statement relating to the control of household pests, or wood destroying pests or organisms until an inspection has been made. Nothing herein contained shall permit or authorize a registered company to perform, attempt to perform, advertise or hold out to the public or to any person that it is authorized, qualified, or registered to perform, pest control work in a branch, or by a method, for which it is not registered.
  - 12. Section 8538 of the Codes states:
- "(a) A registered structural pest control company shall provide the owner, or owner's agent, and tenant of the premises for which the work is to be done with clear written notice which contains the following statements and information using words with common and everyday meaning:
  - (1) The pest to be controlled.
  - (2) The pesticide or pesticides proposed to be used, and the active ingredient or ingredients.
- (3) 'State law requires that you be given the following information: CAUTION-PESTICIDES ARE TOXIC CHEMICALS. Structural Pest Control Companies are registered and regulated by the Structural Pest Control Board, and apply pesticides which are registered and approved for use by the California Department of Pesticide Regulation and the United States Environmental Protection Agency. Registration is granted when the state finds that, based on existing scientific evidence, there are no appreciable risks if proper use conditions are followed or that the risks are outweighed by the benefits. The degree of risk depends upon the degree of exposure, so exposure should be minimized.

If within 24 hours following application you experience symptoms similar to common seasonal illness comparable to the flu, contact your physician or poison control center (telephone number) and your pest control company immediately.' (This statement shall be modified to include any other symptoms of overexposure which are not typical of influenza.)

'For further information, contact any of the following: Your Pest Control Company (telephone number); for Health Questions--the County Health Department (telephone number); for Application Information--the County Agricultural Commissioner (telephone number) and for Regulatory Information--the Structural Pest Control Board (telephone number and address).

- (4) If a contract for periodic pest control has been executed, the frequency with which the treatment is to be done.
- (b) In the case of Branch 1 applications, the notice prescribed by subdivision (a) shall be provided at least 48 hours prior to application unless fumigation follows inspection by less than 48 hours.

In the case of Branch 2 or Branch 3 registered company applications, the notice prescribed by subdivision (a) shall be provided no later than prior to application.

In either case, the notice shall be given to the owner, or owner's agent, and tenant, if there is a tenant, in at least one of the following ways:

- (1) First-class mail.
- (2) Posting in a conspicuous place on the real property.
- (3) Personal delivery.

If the building is commercial or industrial, a notice shall be posted in a conspicuous place, unless the owner or owner's agent objects, in addition to any other notification required by this section.

The notice shall only be required to be provided at the time of the initial treatment if a contract for periodic service has been executed. If the pesticide to be used is changed, another notice shall be required to be provided in the manner previously set forth herein.

(c) Any person or licensee who, or registered company which, violates any provision of this section is guilty of a misdemeanor and is punishable as set forth in Section 8553."

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13. Section 8550, subdivision (e) of the Codes provided, in pertinent part, that it is unlawful for any firm, sole proprietorship, partnership, corporation, association, or other organization or combination thereof to engage or offer to engage in the practice of structural pest control, unless registered in accordance with Article 6 (commencing with Section 8610).

#### 14. Section 8651 of the Code states:

"The performing or soliciting of structural pest control work, the inspecting for structural or household pests, or the applying of any pesticide, chemical, or allied substance for the purpose of eliminating, exterminating, controlling, or preventing structural pests in branches of pest control other than those for which the operator, field representative, or applicator is licensed or the company is registered is a ground for disciplinary action."

#### 15. Section 8652 of the Code states:

"Failure of a registered company to make and keep all inspection reports, field notes, contracts, documents, notices of work completed, and records, other than financial records, for a period of not less than three years after completion of any work or operation for the control of structural pests or organisms, is a ground for disciplinary action. These records shall be made available to the executive officer of the board or his or her duly authorized representative during business hours."

#### 16. Section 8624 of the Code states:

"If the board suspends or revokes an operator's license and one or more branch offices are registered under the name of the operator, the suspension or revocation may be applied to each branch office.

If the operator is the qualifying manager, a partner, responsible officer, or owner of a registered structural pest control company, the suspension or revocation may be applied to the company registration.

The performance by any partnership, corporation, firm, association, or registered company of any act or omission constituting a cause for disciplinary action, likewise constitutes a cause for disciplinary action against any licensee who, at the time the act or omission occurred, was the qualifying manager, a partner, responsible officer, or owner of the partnership, corporation, firm,

association, or registered company whether or not he or she had knowledge of, or participated in, the prohibited act or omission."

### REGULATORY PROVISIONS

17. California Code of Regulations, title 16, section 1937.16 states:

"The 'Notice to Owner' form to be used by branch 1 and branch 3 registered companies in accordance with Section 8513 of the code shall be that set forth below.

#### NOTICE TO OWNER

Under the California Mechanics Lien Law any structural pest control company which contracts to do work for you, any contractor, subcontractor, laborer, supplier or other person who helps to improve your property, but is not paid for his or her work or supplies, has a right to enforce a claim against your property. This means that after a court hearing, your property could be sold by a court officer and the proceeds of the sale used to satisfy the indebtedness. This can happen even if you have paid your structural pest control company in full if the subcontractor, laborers or suppliers remain unpaid.

To preserve their right to file a claim or lien against your property, certain claimants such as subcontractors or material suppliers are required to provide you with a document entitled "Preliminary Notice." Prime contractors and laborers for wages do not have to provide this notice. A Preliminary Notice is not a lien against your property. Its purpose is to notify you of persons who may have a right to file a lien against your property if they are not paid."

- 18. California Code of Regulations, title 16, section 1970.4, subdivision (a) states:
- "(a) The primary contractor for fumigation shall have in his or her possession and shall provide to any subcontractor for fumigation a form (See Form 43M-48 (Rev. 5/07) at the end of this section) signed by the occupants or designated agent of a structure. The primary contractor for fumigation and the subcontractor for fumigation shall retain a copy of the occupants' fumigation notice for a period of at least three (3) years. In case of multiple-family dwellings, the

owner, manager or designated agent of the building may obtain signatures and/or verify the notification of the occupants.

The form shall state the name of the pest to be controlled, the pesticide(s)/fumigant(s) proposed to be used, the active ingredient(s) and the health cautionary statement as required under section 8538 of the code. The form shall also state that a lethal gas (poison) will be used in the building on indicated dates and that it is unsafe to return to the building until a certification notice for reentry is posted by the licensed fumigator. The form shall also indicate that the occupant has received the prime contractor's information regarding the procedures for leaving the structure.

The properly signed form or a copy thereof shall be in the possession of the licensed fumigator when the fumigant is released. Such form shall be attached to and become a permanent part of the fumigation log upon completion of the fumigation."

19. California Code of Regulations, title 16, section 1970 states, in pertinent part, that for the purpose of maintaining proper standards of safety and the establishment of responsibility in handling the dangerous gases used in fumigation and the pesticides used in other pest control operations, a registered company shall compile and retain for a period of at least three years, a log for each fumigation job and for each pesticide control operation in which a pesticide is used by the registered company or the registered company's employee. If the fumigation is to be performed by a fumigation subcontractor, the subcontractor shall complete the fumigation log and forward a copy of the log to the primary contractor within ten business days.

### BACKGROUND FACTS

- 20. On or around July 30, 2012, Respondents fumigated a residential property located at 1103 N. Teakwood Avenue, Rialto, CA (Teakwood Property) as the prime contractor.
- 21. Respondents, a Branch 1 company, treated the Teakwood Property for "dry wood termites" using Vikane, a gas fumigant.
- 22. Prior to performing the furnigation for the Teakwood Property, Respondents failed to obtain a termite inspection report.

- 23. Respondents subsequently failed to provide a termite inspection report or any pertinent documentation relating to the contract, when requested by the Board.
- 24. On or around August 4, 2012, Respondents furnigated a residential property located at 1025 Whistle Stop Drive, Colton, CA (Whistle Stop Property) as the prime contractor.
- 25. Respondents, a Branch 1 company, treated the Whistle Stop Property for "dry wood termites" using Vikane, a gas fumigant.
- 26. Prior to performing the fumigation for the Whistle Stop Property, Respondents failed to obtain a termite inspection report.
- 27. Respondents subsequently failed to provide a termite inspection report or any pertinent documentation relating to the contract, when requested by the Board.
- 28. On or around September 11, 2012, a Board Specialist performed an unannounced inspection of Respondents' office and requested all subcontractor agreements, fumigation logs where Respondents were identified as a prime contractor, occupant fumigation notices, pesticide disclosures, employee and business licenses, certifications and billing with any mechanics' lien notices to consumers, to be produced by September 20, 2012.
  - 29. On or around September 20, 2012, the Board Specialist interviewed Respondents.
- 30. During the interview, Respondents admitted that Ideal Fumigation, Inc. "regularly fumigates [termite] jobs without a prime contractor for family, friends, and people that cannot afford to pay for a termite inspection."
- 31. Respondents admitted they did not possess documentation for at least nineteen (19) properties identified on Respondents' daily printout schedule.
- 32. Respondents admitted they did not possess documentation for eighty-five (85) completed jobs from identifiable daily job schedules.
- 33. Respondents produced fifteen (15) fumigation logs which identified Respondents as the prime contractor but produced no additional documentation for any of the jobs.
- 34. Respondents produced four (4) fumigation logs where there was a previous termite inspection report performed by a Branch 3 registered company, however Respondent failed to use those reports prior to commencing fumigation.

- 35. Respondent produced twenty-two (22) fumigation logs with occupant's notices which identified Respondents as the prime contractor, but produced no additional documentation for any of the jobs.
- 36. On or around June 21, 2013 Respondents fumigated Tacos El Tejado, a food truck using a CB 580 fogger with pyrethrin, which required a Branch 2 registration.

## FIRST CAUSE FOR DISCIPLINE

(Improperly Advertising for Unregistered Pest Control Services)

37. Respondents are subject to disciplinary action under Code sections 8620 and 8514 in that Respondents attempted to perform, advertised and held themselves out to the public that Respondents were authorized, qualified, or registered to perform pest control work in a branch for which Respondents were not registered. Complainant incorporates by reference paragraphs 20 – 36 above, as if fully set forth herein.

# SECOND CAUSE FOR DISCIPLINE

(Failure to Provide Notice to Owner of Rights and Responsibilities)

38. Respondents are subject to disciplinary action under Code sections 8620 and 8513 in conjunction with Cal. Code of Regs. section 1937.16 in that Respondents failed to provide notice prior to entering into a contract with an owner for work in which a company registration is required. Complainant incorporates by reference paragraphs 20 – 35 above, as if fully set forth herein.

# THIRD CAUSE FOR DISCIPLINE

(Failure to Obtain a WDO Pests or Organisms Report)

39. Respondents are subject to disciplinary action under Code sections 8620 and 8514 in that Respondents commenced work on a contract relating to the control of household pests, or wood destroying pests or organisms without an inspection being performed in advance.

Complainant incorporates by reference paragraphs 20 - 35 above, as if fully set forth herein.

### FOURTH CAUSE FOR DISCIPLINE

(Failure to Provide Notice to Owner of Pest Control Services)

40. Respondents are subject to disciplinary action under Code sections 8620 and 8538 in conjunction with Cal. Code of Regs. section 1970.4, subdivision (a), in that Respondents failed to provide the required notice to the owner, owner's agent and tenant of the pest to be controlled, the pesticides proposed to be used, etc., as set forth pursuant to these sections. Complainant incorporates by reference paragraphs 20 – 35 above, as if fully set forth herein.

## FIFTH CAUSE FOR DISCIPLINE

(Performing Unlicensed/Unregistered Pest Control Services)

41. Respondents are subject to disciplinary action under Code sections 8620, 8550 and 8651 in that Respondents performed or solicited pest control services in branches of pest control other than those for which the Respondents are licensed or the company is registered. Complainant incorporates by reference paragraphs 20 – 36 above, as if fully set forth herein.

# SIXTH CAUSE FOR DISCIPLINE

(Failure to Maintain Records)

42. Respondents are subject to disciplinary action under Code sections 8620 and 8652 in that Respondents failed to maintain records. Complainant incorporates by reference paragraphs 31-35 above, as if fully set forth herein.

# PRAYER

WHEREFORE, Complainant requests that a hearing be held on the matters herein alleged, and that following the hearing, the Structural Pest Control Board issue a decision:

- 1. Revoking or suspending Company Registration Number PR 3438, issued to Ideal Fumigation, Inc.; Juan Francisco Tejeda; Ernesto Lara Perez; Martha Perez
- 2. Revoking or suspending Branch Office Registration Number BR 4934, issued to Ideal Fumigation, Inc.; Juan Francisco Tejeda; Ernesto Lara Perez; Martha Perez;

1	3. ]	Revoking or suspending Operator License Number OPR 11128, Branch 1, issued to	
1			
2	Ernesto Lara Perez;		
3	4.	4. Revoking or suspending Field Representative License Number FR 43416, Branch 3,	
4	issued to Ernesto Lara Perez;		
5	5. Revoking or suspending Operator License Number OPR 10008, Branch 1, issued to		
6	Juan Francisco Tejeda;		
7	6. Ordering Ideal Fumigation, Inc., Ernesto Lara Perez and Juan Francisco Tejeda to pay		
8	the Structural Pest Control Board the reasonable costs of the investigation and enforcement of this		
9	case, pursuant to Business and Professions Code section 125.3;		
10	7. Taking such other and further action as deemed necessary and proper.		
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DATED: SUSAN SAYLOR			
15		Interim Registrar/Executive Officer Structural Pest Control Board	
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